

2017

# MINI-SPLIT HEAT PUMP REBATE FORM



Rebates available on high-efficiency, heating and cooling  
mini-split heat pump equipment.



800-232-0672  
[MassSave.com/Rebates](http://MassSave.com/Rebates)



# SAVE WITH REBATES ON MINI-SPLIT HEAT PUMP EQUIPMENT



A new high-efficiency mini-split heat pump could cut your heating and cooling costs by 30%, while increasing your physical comfort and giving you more control over your home's temperature.

Mini-split heat pumps deliver warm or cool air directly into different zones in your home. This allows you to avoid the energy losses associated with the ductwork of central forced air systems. Mini-splits can cost-effectively replace baseboard electric heating and window air conditioners. Mass Save® offers rebates when you purchase qualifying mini-split heat pumps – helping you save even more.

EQUIPMENT TYPE	SEER	HSPF	REBATE AMOUNT (PER INDOOR UNIT)
Mini-Split Heat Pump	≥ 18	≥ 10	\$100
	≥ 20	≥ 12	\$300

SEER—Seasonal Energy Efficiency Ratio, HSPF—Heating Seasonal Performance Factor

## NEXT STEPS

- Work with a licensed HVAC contractor to determine if mini-split heat pumps are right for your home. Before installation, consider the following:

### Determine the need

Mini-splits are used for different reasons, from heating and cooling a whole house to an individual room. For whole house use, make sure you have enough capacity and that indoor units are placed appropriately to cover all zones. Multi-head, cold climate models are a good option for whole house heating and cooling, and function efficiently down to very low temperatures.

### Use with your existing heating system

Using mini-split heat pumps in the winter, to complement your existing heating system, can reduce your overall heating costs without sacrificing comfort. The highest cost savings occur when mini-splits serve as the primary source of heat for an entire zone(s) currently heated by a baseboard electric or propane heating system. Based on current fuel prices, if your existing heating system is oil-fueled, you can still save money by operating the mini-split as the primary source of heat when outdoor temperatures are above 25°F. Natural gas-fueled systems are more efficient to run at any temperature.

### Proper Sizing

To provide optimum performance, have your contractor size the system to meet your needs. A system that is too large wastes energy and a system that is too small will not provide proper comfort.

- Review the 2017 Mini-split Heat Pump Rebate Form for step-by-step instructions detailing how to participate.

## SAVINGS TIP

Once your mini-split system is installed, set it and forget it! Leaving your mini-split system on full time will optimize the comfort and efficiency of your home. Mini-splits are designed to run continuously and will ramp up or down as the room reaches the desired temperature setting.

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# 2017 RESIDENTIAL MINI-SPLIT HEAT PUMP REBATE FORM

Save with rebates on mini-split heat pump equipment.

## INSTRUCTIONS

1. Work with a licensed contractor to install a qualifying product at a property with an active residential electric account with Cape Light Compact, Eversource, National Grid or Unitil.
2. Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](http://MassSave.com/HEATLoan).
3. Schedule and complete the installation of eligible equipment between January 1, 2017 and December 31, 2017.
4. Save time and apply for a rebate online at [MassSave.com/Rebates](http://MassSave.com/Rebates). Or complete and mail in this rebate form and required documentation to: **Mass Save Rebates - Electric, 40 Washington Street, Suite 2000, Westborough, MA 01581.**
5. Scan or mail in the following required documents:
  - This completed and signed application.
  - Contractor's invoice showing equipment make, coil and condenser model numbers, size in tons, date and location of installation, total installation cost, and proof of payment. (All items required.)
  - Copy of your most recent electric utility bill.

**Note:** Completed rebate application and required documentation must be submitted by January 31, 2018. Cannot be combined with any other Mass Save Heating & Cooling rebates for the same equipment.

## NEW EQUIPMENT INSTALLED

Install Date (MM/DD/YYYY)	AHRI Reference Number	Number of Indoor Units	Customer Rebate Amount
			\$
			\$
			\$

## CONTRACTOR INFORMATION

Company Name: \_\_\_\_\_ Contact Person: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

## CUSTOMER INFORMATION

Residential Electric Utility or Energy Efficiency Provider: ☐ Cape Light Compact ☐ Eversource Energy ☐ National Grid ☐ Unitil  
Account Holder Name: \_\_\_\_\_  
Electric Account Number (must match installation address): \_\_\_\_\_  
Install Address: \_\_\_\_\_ City: \_\_\_\_\_ State: **MA** ZIP: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_  
Did you have a Mass Save Home Energy Assessment? ☐ Yes ☐ No Is HEAT Loan financing being used? ☐ Yes ☐ No

## MAILING ADDRESS FOR REBATE (IF DIFFERENT FROM ABOVE)

Payee/Company Name: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

*I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions of this rebate.*

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call **800-232-0672** or email [MassSaveRebates@efi.org](mailto:MassSaveRebates@efi.org).

## TERMS AND CONDITIONS

### EQUIPMENT REQUIREMENTS

Mini-split units must be qualified, listed with and certified by the Air Conditioning, Heating, and Refrigeration Institute (AHRI), and meet the program SEER and HSPF requirements. For mini-split heat pump systems, for rebate purposes, rebates are based on the number of indoor units and the efficiency of the outdoor unit.

SEER and HSPF ratings for condenser, and coil (if applicable) must be provided. Both the Consortium for Energy Efficiency ([ceehvacdirectory.org](http://ceehvacdirectory.org)) and the AHRI directory ([ahridirectory.org](http://ahridirectory.org) or call **703-600-0384**) websites list SEER and HSPF values. AHRI also provides AHRI numbers. AHRI SEER and HSPF rating of outdoor condenser and indoor coil working together. Rounding up of SEER or HSPF ratings are not acceptable.

### GENERAL REQUIREMENTS

**Application Form:** This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2017 and December 31, 2017. Applications must be postmarked by January 31, 2018. Program is subject to change without prior notice, including rebates and incentive levels.

**Payments:** From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation are missing from the application. If payee information is different from account holder information and the electric utility provider is National Grid, additional processing time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for residential electric customers in MA where the Mass Save Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unitil.

**Rebate Limitations:** This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

**Proof of Purchase:** A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment type, size, make, model, name of purchaser, installation date and location, date of purchase and total installed cost.

**Contractor Certification:** Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

**Approval and Verification:** The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy savings realized by Customer, Customer agrees that Program Administrator has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include but are not limited: (a) ISO-NE capacity payments, (b) other electric or natural gas capacity and avoided cost payments or credits, (c) environmental credits, and (d) payments from demand response programs. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits. This right is irrevocable for the life of the equipment unless the Program Administrator provides written consent.

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